

26th February 2022

The Clerk to the Licensing Board
Licensing Board Office
Business Hub 6
Level 1 South,
Marischal College
Aberdeen
AB10 1AB

RE: Proposed changes to the current Licence held by the Palm Court Hotel, 81 Seafield Road, Aberdeen

Dear Sir/Madam

We wish to lodge our Objections to the proposed change of licensing hours on a Friday, Saturday & Sunday at the Palm Court Hotel, 81 Seafield Road, Aberdeen.

Objections as follows:-

1. This is a highly populated area, of a mixed age range (although the majority of the nearest residents to the Palm Court Hotel are 60+) with the nearest residential properties separated by a wall from the Hotels small car park and no more than 100ft from the premises itself.
The properties overlooking the Palm Court comprise of Seafield Court which are tenement blocks containing 22 flats in total and a single bungalow, which faces the Palm Court, the rear and back gardens of the properties 61 to 71 Seafield Road with number 71 Seafield Road being separated only by the Car Park wall and the front gardens and properties of 138 to 146 Seafield Road, who face directly on to the entrances to the Hotel. Not to forget the property to the rear of the Hotel, as you enter the cemetery, only separated by the narrowing part of Countesswells Road.
2. The noise levels which this proposed extension will bring especially in the early hours of the morning, from the loud music, as the layout of the area makes a perfect amphitheatre for the sound to reverberate and would be unacceptable to both mental and physical health.
The area in which the small car park is set in front of the Main Entrance and Function Suite Entrance is the only area available to Patrons who wish a breath of fresh air or those who smoke can congregate, thus again alas creating an increased noise level because as the consumption of alcohol increases so sadly does the volume of Patrons voices, especially ladies.
3. This proposal will also increase the volume of traffic in an area which is part of the local bus route and with local shops nearby gets very congested. Continuing this in to the early hours of the morning with the increase in noise of the Patrons leaving and doors closing or those Patrons who prefer to use their own transport to the venue but prefer not to park in the allocated Car Park for one reason or another preferring to leave their transport in the surrounding area for long

periods of time with no regard for the local residents and any inconvenience this may cause.

4. In the years prior to Covid and Lock Downs there were many complaints lodged regarding the Palm Court, especially after the extension was erected. These were regarding loud music with any request to lower the volume after midnight falling on deaf ears also on occasion the music would continue after the allocated Licenced time. Loud voices in the car park or the raised seating area again in to the wee small hours of the morning and no attempt to quieten the Patrons. There have also been a number of fights which have broken out and again the staff at the hotel did not nothing about them. The most serious one erupted out in the Seafield Road and ended up in the driveway of No 71 terrifying the elderly gentleman who was there at the time, resulting in his sons evening being interrupted by travelling across town to come to his fathers' aid. There is also the problem with litter and debris mainly bottles and glasses which can be found on the grass verges, against the walls or left sitting on the dykes after functions. These are generally picked up by a few of the neighbours as no one from the Hotel bothers.
5. I also have a question which I would be grateful of a reply. Why is it that a venue not far from the Palm Court Hotel, whose Function Suite is also used for many private events is restricted to 12.30 licence and everything has to be quiet thereafter with reason being the proximity of the houses nearby, when there is a very large expanse of grass (eg Cricket pitch) and large carpark and the nearest premises is more than 100ft from the Buildings.

We therefore submit the above as objections to the proposed extension of the licence at the weekend for the Palm Court Hotel, Seafield Road, Aberdeen. I would be grateful for an acknowledgement of receipt and reply to my question.

Yours Sincerely

Mr & Mrs M Main

Copies to Councillors John Cooke, Martin Greig, Claire Imrie, Jennifer Stewart and Ian Yuill.